

Solutions for...Customer service and Call centres

Please use the contact us form below if you'd like to arrange a demonstration of Fizz.im services in this area. Fizz technology is currently used to assist in call centre logistics for clients such as Nationwide and RAC as well as providing document management and reporting solutions in this space. Please access the Fizz Library home page for further details on the tools available and access the most popular App's and reporting features from the Other Solutions below.

[[Knowledge Management Hub: Fizz Library](#)]
[[KPIs and Research Reporting: Fizz Dashboards](#)]
[[Other solutions: Fizz Apps](#)] [Search External websites](#)
[Social Media & Web Harvesting of customer comments](#)
[Action Planning](#)

“ Fizz means we get far greater value from each of our (market research) studies. There's absolutely no risk that a project will simply sit on the shelf ”

Corrine Green, Consumer Insight Manager, Nokia

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